



REPUTE 3 FAQ

HOW TO INSTALL A REPUTE 3 SL SITE LICENCE

1. Download and install the latest release of Repute 3, as explained here:

www.geocentrix.co.uk/repute/downloads/3.0/How to install Repute 3.pdf

2. When you first run Repute, if it has not previously been registered on your computer, the program will display its **Licence Registration** box. Press **Cancel** to dismiss this box.
3. On the **Licence** tab, click the button labelled **Export Fingerprint...**
4. Choose where to save the fingerprint and press **Save**. Repute will generate a fingerprint for your computer and save it with the name `fingerprint@<Computer>.c2v`, where `<Computer>` is replaced with the device name of your computer.
5. Send that `c2v` file via email to support@geocentrix.co.uk, with the subject 'Fingerprint to activate Repute 3 licence'.
6. Close Repute and wait for Geocentrix to respond via email.

...

7. When we reply, we will send you three files as follows:

```
<Company/>@<Host/> - activation.v2c ❶  
<Company/>@<PIN/>@<Host/> - Repute key.v2c ❷  
RPT-0300-xxxx-xxxx-xxxx-XXX.lic ❸
```

where `<Company/>` is your company's name, `<PIN/>` is the id of your soft licence, and `<Host/>` is the host name of your computer; x = a hexadecimal number; and XXX is the program edition (Ent, Pro, or Std).

8. Save these files in a temporary folder on your computer and then reopen Repute.
9. On the **Licence** tab, click the button labelled **Import V2C File** Navigate to your chosen temporary folder, select the `activation` file ❶ above, and press **Open**.
10. Repeat Step 9 for the `Repute key` file ❷.

IMPORTANT! The v2c files must be opened in the order given, otherwise this will not work

11. Finally, on the **Licence** tab, click the button labelled **Licence Registration...** and then press **Import...**
12. Navigate to your chosen temporary folder, select the `Repute licence` ❸ above, and press **Open**. The **Licence Number** and **Passcode** should both be ticked.
13. Click **OK** to save your licence.
14. On closing the **Licence Registration** box, Repute should automatically login to your newly installed software-based licence (`logged in` will appear in the program's title bar).
15. You can delete files ❶ and ❷ since they can only be used once.
16. Finally, register Repute on your computer following these instructions:

www.geocentrix.co.uk/repute/downloads/3.0/How to register a Repute 3 licence.pdf

For further help, please contact Geocentrix Support quoting your company name and licence no.